

# **No More Phone Tag Offering Cutting Edge Call Answering Services for Healthcare Facilities**

**No More Phone Tag**





Since the year 1991, No More Phone Tag is ensuring great customer experiences on behalf of doctors and healthcare practices across the US. Armed with cutting edge tools and a trained workforce, No More Phone Tag provides HIPAA compliant answering services for after hours, and during lunch, weekends, and all busy scheduling times. The service is tailored to the client's on-call schedule and requirement and comes with an affordable flat-rate plan. The service provider charges \$65 per month, irrespective of the number of calls received during the period. Since the expenses don't fluctuate with the call volume, medical facilities can breathe easy.

The spokesperson at No More Phone Tag recently stated, "No More Phone Tag is a boon for both, healthcare practices and patients, helping them steer clear of the potentially disastrous phone tag. We work 24/7/365 to eliminate inconsistencies and relay information speedily and accurately. We adapt to the client facility's exact needs, implement real-time changes in service delivery and support multiple doctors simultaneously. In over 3 decades of service, we have set benchmarks in quality and customer satisfaction. Unsurprisingly, over 90% of doctors trust us for their call answering services and 96.9% stay with us until they quit their profession."

No More Phone Tag is readily adopting the latest technologies in call answering to stay at the cutting edge of innovation. With the automation technology, the hassle to forward phone calls is eliminated, as automatic call pick-up is ensured. Plus, the latest technologies like voice mail transcription, web controls, remote call forwarding, and disaster recovery systems are there for streamlined, scalable call answering solutions. The doctors are free to opt for a receptionist for call transfers directly to their cell phones or to return calls without bothering about the blocked caller ID.

The spokesperson further stated, “Speed and accuracy matter in call answering service delivery. Our friendly and knowledgeable call handlers pick up the call on the first ring, take and relay the message to the doctor on-call only if it’s urgent. The message is relayed word for word to a cell or home phone, or via text message or email. In case the doctor fails to respond to the urgent message, our experts contact multiple back-up numbers to ward off the phone tag. For non-urgent calls, the delivery is ensured on the next business day at a convenient time. We go beyond the norm to transcribe and deliver copies of all messages via email.”

As the leading [Physicians Answering Service Company](#), No More Phone Tag offers bi-lingual and multi-lingual call answering services through call handlers fluent in Spanish, Polish, Chinese, Russian, and other popular languages. The service provider stays in sync with the Health Insurance Portability and Accountability Act (HIPAA) guidelines. The point is to relieve client facilities to keep at bay the legal issues concerning patient confidentiality.

## About No More Phone Tag

Ohio based: No More Phone Tag is a well-equipped call answering service provider with close to 30 years of experience. The service provider has the resources to deliver personalized, efficient, and cost-effective solutions to doctors, healthcare facilities, and property management firms across all sizes. Presently, No More Phone Tag is the preferred source to [get medical answering service](#) in the US.

### Source :-

<https://www.briefingwire.com/pr/no-more-phone-tag-offering-cutting-edge-call-answering-services-for-healthcare-facilities>